

EAP Offices

Please call the office in your county for an appointment. Do NOT come to any of the county offices without an appointment.

St. Joseph County (Main Office)

REAL Services, Inc.
1151 S. Michigan St.
South Bend, IN 46601
(574) 232-6501 or (800) 225-3367

EAP Offices listed below are open November - February

Elkhart County

500 N. Nappanee, Suite 4A
Elkhart, IN 46514
(574) 333-3085

1013 N. Main St.
Goshen, IN 46528
(574) 534-2564

Fulton County

625 Pontiac St.
Rochester, IN 46975
(574) 223-7649

Kosciusko County

720 East Winona Ave.
Warsaw, IN 46580
(574) 267-2699

Marshall County

510 West Adams St.
Plymouth, IN 46563
(574) 935-0132



About Us

The ultimate objective of REAL Services is to assist in establishing a community in which those we serve can maintain their independence to the maximum degree possible and find meaning and satisfaction throughout their lives.

Main Office

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www.REALservices.org



ihcda



Partially funded through IHCDA.

REAL Services, believing in the dignity of all people, will provide services without regard to race, age, color, religion, sex, disability, national origin, ancestry, or status as a veteran.



Energy Assistance Program



Supporting Independence for Life

Purpose

The REAL Services' Energy Assistance Program (EAP) is a federally-funded program that assists low-income households with electric and heating expenses during the winter months.

Income Eligibility

60% State Median Income for households with up to 7 members, and 150% of the poverty guidelines for households with 8 or more members.

<u>Household Number</u>	Maximum 1 Month Income	Maximum 3 Months Income
1	1,978.00	5,933.00
2	2,586.00	7,759.00
3	3,195.00	9,584.00
4	3,803.00	11,410.00
5	4,412.00	13,235.00
6	5,020.00	15,061.00
7	5,134.00	15,403.00
8	5,298.00	15,893.00
For each additional household member add:		
	360.00	1,080.00

Necessary Documents

Following is a list of documentation needed for **ALL** household members to determine eligibility (send copies, originals will NOT be returned):

- **Copies of Social Security Cards**
- **Copy of photo ID** for adults (18 yrs. and older)—government issued is preferred.
- **Dates of birth** for all household members (not necessary to send birth certificates).
- **Proof of income for ALL household members 18 years and older.** This includes all of the following types of income: wages, odd jobs, self-employment income, Social Security, SSI, VA benefits and other pension, Workman's Compensation, Unemployment Compensation, strike benefits, severance pay, dividends & interest on savings accounts and CD's, rental income, royalties, income from estates and trust funds, annuities, insurance benefits and gaming winnings.
- **Electric and heating bills**
- **Copy of the lease if renting and utilities included in rent** (less than 24 months old, with signature pages).
- **Proof of homeownership** (if homeowner / purchasing a home)

Important Information

Once the Energy Assistance Program determines that a household qualifies for assistance, the utility companies will be notified of the benefit. Payments will be made directly to the utility companies. Once the utility companies have been notified of their status, families that have been approved for Energy Assistance are protected from disconnection between December 1st and March 15th of the current heating season .

Remember

- Benefits are determined by using a matrix system that takes the household's energy burden into consideration.
- Households with utilities included in their rent may qualify for an EAP benefit
- This is a one-time credit, not a monthly payment, and is paid directly to the utility.
- Energy Assistance benefits cannot be used for deposits or bills disconnected before October 2017.

To request a mail-in application, call our main office at: (574) 232-6501 or (800) 225-3367 or print one from our website.